

RIVER PARISH COMM CLG

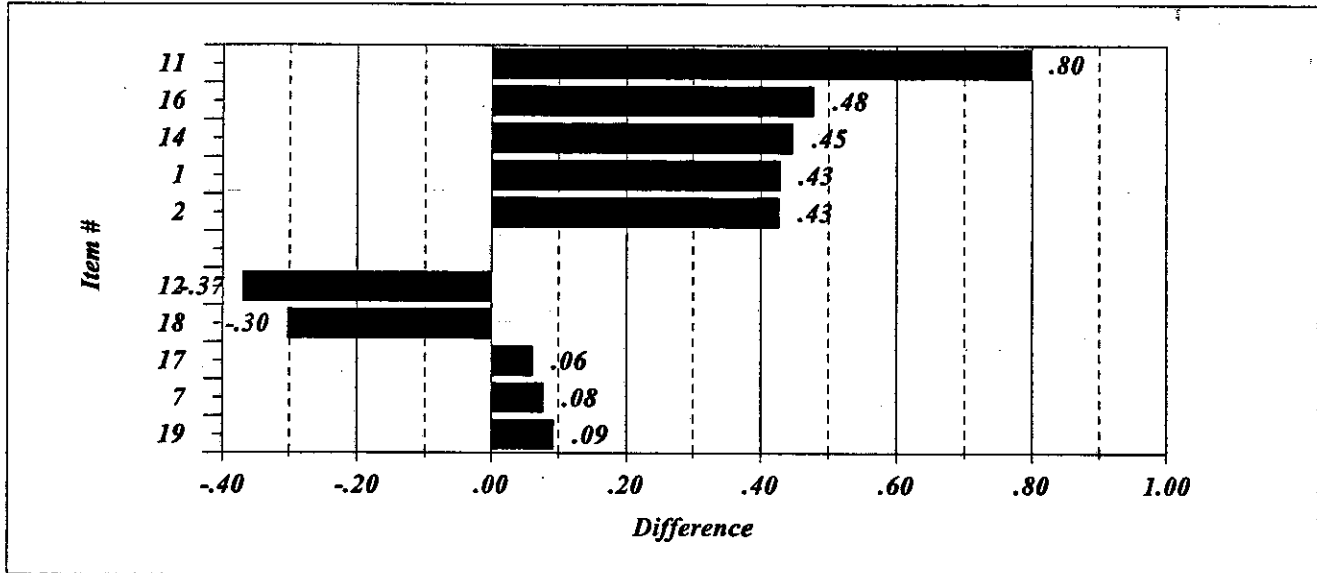


Figure 7. Section III - College Services: Largest Positive & Largest Negative Differences between Your Institution's Averages and the Louisiana Averages of Satisfaction Level with the Services of this College

Item #	Your Institution Avg	Louisiana Norms Avg	Difference
<b>Largest Positive (or Smallest Negative) Differences</b>			
11	4.64	3.84	.80
16	4.40	3.92	.48
14	4.56	4.11	.45
1	4.42	3.99	.43
2	4.45	4.02	.43
<b>Largest Negative (or Smallest Positive) Differences</b>			
12	3.50	3.87	-.37
18	3.06	3.36	-.30
17	4.38	4.32	.06
7	4.38	4.30	.08
19	3.91	3.82	.09

(Satisfaction Scale: 5=very satisfied, 4=satisfied, 3=neutral, 2=dissatisfied, 1=very dissatisfied)

NOTE: Items with fewer than 10 respondents were not included in the analyses.