

River Parishes Community College
Library Services Goals / Objectives / Outcomes
2007-2008

College Mission:

River Parishes Community College is an open-admission, two-year, post-secondary public institution serving the river parishes. The College provides transferable courses and curricula up to and including Certificates and Associates degrees. River Parishes Community College also partners with the communities it serves by providing programs for personal, professional, and academic growth.

River Parishes Community College fulfills its mission by:

1. Providing students with appropriate education, training, and student services at moderate costs, convenient times, and accessible locations to increase their success in obtaining an Associates Degree at RPCC, transferring to baccalaureate studies, or entering the workforce.
2. Developing responsive, innovative education and training programs that prepare students for immediate employment or transfer to two- and four-year colleges or universities.
3. Creating interactions among students, faculty, and staff that stimulate learning.
4. Offering student services programs to motivate students to maximize their potential for learning through goal attainment, healthy competitiveness, and the development of teamwork, leadership, critical thinking, problem solving, information literacy, and citizenship skills.
5. Creating a campus environment that encourages quality learning experiences and that reinforces the value of cultural and economic diversity and mutual respect.
6. Strengthening mutually beneficial partnerships with secondary education and universities, business and industry, government agencies, economic development entities, and community-based organizations that expand educational opportunities for current and future students.
7. Making effective use of new and emerging technology to improve teaching and learning in RPCC's classrooms, laboratories, and other learning environments.
8. Recruiting and retaining exemplary faculty, staff, and administrators through continuous professional development, and attracting and supporting the professional development and retraining of faculty, staff, and administrators at RPCC.
9. Effectively developing and managing the resources allocated for capital and operational expenses to support the mission of the College.

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Purpose Statement:

RPCC Library Services exists to support the mission and goals of River Parishes Community College. Library Services provides the RPCC community with materials, resources, and instructional services necessary for excellence in teaching and learning.

Library Services employees are dedicated to partnering with members of the RPCC community in providing responsive and effective access to materials, collections, facilities, equipment, technologies, resources, instruction, and learning opportunities necessary to obtain knowledge, skills, and information for personal, academic, and professional excellence.

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Goal #1: Resources: Acquire, develop, organize, and maintain relevant resources to support the College's teaching and learning initiatives.

Core College Initiative:

- Providing students with appropriate education, training, and student services at moderate costs, convenient times, and accessible locations to increase their success in obtaining an Associates Degree at RPCC, transferring to baccalaureate studies, or entering the workforce. (CCI #1)
- Developing responsive, innovative education and training programs that prepare students for immediate employment or transfer to two- and four-year colleges or universities. (CCI #2)
- Making effective use of new and emerging technology to improve teaching and learning in RPCC's classrooms, laboratories, and other learning environments. (CCI #7)

Objectives:

- Continue to acquire relevant collections and resources for RPCC students and faculty through collaborating with faculty in collection development.
- Acquire more online resources to enhance and support e-learning.
- Catalog 1000 collection items including bound serials.

Outcomes:

- Student and faculty satisfaction with Library/Learning Resource collections and services will remain 80% or higher.
- Resources available to online students will increase.
- Increase in collections available to RPCC users.

Assessment Criteria:

- Cataloging statistics
- Acquisition statistics
- Usage statistics
- Student Satisfaction Surveys
- Graduate Follow Up Surveys
- Faculty Needs Assessment Survey

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Goal #2: Services: Provide a variety of responsive services and instructional opportunities designed to facilitate maximum access to and use of the Library's resources by students and faculty on and off campus, and to encourage student success and information literacy skills.

Core College Initiative:

- Providing students with appropriate education, training, and student services at moderate costs, convenient times, and accessible locations to increase their success in obtaining an Associates Degree at RPCC, transferring to baccalaureate studies, or entering the workforce. (CCI #1)
- Developing responsive, innovative education and training programs that prepare students for immediate employment or transfer to two- and four-year colleges or universities. (CCI #2)

Objectives:

- Continue promoting and providing services to faculty and students including circulation, electronic access to resources, interlibrary loan, orientation and instruction, reserves, workshops, and test proctoring services.
- Update LISR 1000 Online course to reflect updated resources.
- Continue to update and expand Library Services web page to increase accessibility and resource usage.

Outcomes:

- Student and faculty satisfaction with Library/Library Services and resources will remain 80% or higher.
- Facilitate availability of the LISR course for students.
- The Library web page will be updated and more useful to students and faculty.

Assessment Criteria:

- Usage statistics
- Instruction statistics
- In-class instruction surveys
- Availability of LISR 1000
- Student Satisfaction Surveys
- Graduate Follow Up Surveys
- Faculty Needs Assessment Survey

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Goal #3: Partnerships: Collaborate with students, faculty, college service units, administration, and statewide and regional consortia, as well as other groups to enhance access and quality of services and resources for the RPCC community, and to support the College's programs and initiatives.

Core College Initiative:

- Strengthening mutually beneficial partnerships with secondary education and universities, business and industry, government agencies, economic development entities, and community-based organizations that expand educational opportunities for current and future students. (CCI #6)

Objectives:

- Continue to develop communication avenues with faculty (especially adjuncts).
- Continue collaboration with instructors teaching off-site courses.
- Library staff will continue serving on campus and consortium committees.
- Continue seeking student input and feedback regarding services and resources.
- Continue organizing Student Success Workshops for students along with faculty.
- Continue to build and strengthen external partnerships.

Outcomes:

- Services for off-site courses continued.
- Library Services will be represented on a variety of campus and statewide consortium committees and will contribute to broad campus goals through service.
- Student Success Workshops offered during the academic year.
- Faculty and student satisfaction with Library Services will remain 80% or higher.

Assessment Criteria:

- Online resources statistics
- Committee records
- Usage statistics
- Student Success Workshops statistics and surveys
- Student Satisfaction Surveys
- Graduate Follow Up Surveys
- Faculty Needs Assessment Survey

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Goal #4: Human Resources and Professional Development: Provide adequate qualified professional and support staff to serve the Library's user community.

Core College Initiative:

- Recruiting and retaining exemplary faculty, staff, and administrators through continuous professional development, and attracting and supporting the professional development and retraining of faculty, staff, and administrators at RPCC. (CCI #8)

Objectives:

- Maintain appropriate staffing levels to accommodate growth in enrollment and expansion of library facilities and services.
- Continue professional development through attendance at relevant conferences, workshops, and specialized training opportunities.

Outcomes:

- Student and faculty perceptions of adequate Library Services staffing levels will remain 80% or higher.
- Employees will remain abreast of current practices and technologies relevant to RPCC.
- Employees will participate in conference, workshops, or other activities to enhance their knowledge and skills as library and information science professionals.

Assessment Criteria:

- Committee records
- Library Staff professional affiliation records
- Library Staff records of attendance for conferences, workshops, etc.
- Usage statistics
- Student Success Workshops statistics and surveys
- Student Satisfaction Surveys
- Graduate Follow Up Surveys
- Faculty Needs Assessment Survey
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Goal #5: Physical Environment and Facilities: Provide facilities, equipment, and technologies that will ensure operational efficiency and respond to the changing needs of users and staff.

Core College Initiative:

- Creating interactions among students, faculty, and staff that stimulate learning. (CCI #3)
- Creating a campus environment that encourages quality learning experiences and that reinforces the value of cultural and economic diversity and mutual respect. (CCI #5)
- Making effective use of new and emerging technology to improve teaching and learning in RPCC's classrooms, laboratories, and other learning environments. (CCI #7)

Objectives:

- Add six computers to the new Computer Lab in C118.
- Add a networked printer to the new Computer Lab in C118.
- Add 252 linear feet of shelving to the Library (one double-sided 18-foot shelving unit).
- Maintain appropriate equipment to meet student and faculty needs.

Outcomes:

- The number of computers will equal the number of student stations available in the new Computer Lab in C118.
- Printing will be available in the new teaching lab for student, faculty, and staff use.
- Additional shelving capacity for expanding the Library print collection.
- Student and faculty satisfaction with facilities and equipment will remain 80% or higher.

Assessment Criteria:

- Usage statistics (gate counts, etc.)
- Analysis of space usage and equipment
- Description of physical environment
- Student Satisfaction Surveys
- Graduate Follow Up Surveys
- Faculty Needs Assessment Survey