

River Parishes Community College
Library Services Goals / Objectives / Outcomes
2008-2009

College Mission:

River Parishes Community College is an open-admission, two-year, post-secondary public institution serving the river parishes. The College provides transferable courses and curricula up to and including Certificates and Associates degrees. River Parishes Community College also partners with the communities it serves by providing programs for personal, professional, and academic growth.

River Parishes Community College fulfills its mission by:

1. Providing students with appropriate education, training, and student services at moderate costs, convenient times, and accessible locations to increase their success in obtaining an Associates Degree at RPCC, transferring to baccalaureate studies, or entering the workforce.
2. Developing responsive, innovative education and training programs that prepare students for immediate employment or transfer to two- and four-year colleges or universities.
3. Creating interactions among students, faculty, and staff that stimulate learning.
4. Offering student services programs to motivate students to maximize their potential for learning through goal attainment, healthy competitiveness, and the development of teamwork, leadership, critical thinking, problem solving, information literacy, and citizenship skills.
5. Creating a campus environment that encourages quality learning experiences and that reinforces the value of cultural and economic diversity and mutual respect.
6. Strengthening mutually beneficial partnerships with secondary education and universities, business and industry, government agencies, economic development entities, and community-based organizations that expand educational opportunities for current and future students.
7. Making effective use of new and emerging technology to improve teaching and learning in RPCC's classrooms, laboratories, and other learning environments.
8. Recruiting and retaining exemplary faculty, staff, and administrators through continuous professional development, and attracting and supporting the professional development and retraining of faculty, staff, and administrators at RPCC.
9. Effectively developing and managing the resources allocated for capital and operational expenses to support the mission of the College.

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Purpose Statement:

RPCC Library Services exists to support the mission and goals of River Parishes Community College. Library Services provides the RPCC community with materials, resources, and instructional services necessary for excellence in teaching and learning.

Library Services employees are dedicated to partnering with members of the RPCC community in providing responsive and effective access to materials, collections, facilities, equipment, technologies, resources, instruction, and learning opportunities necessary to obtain knowledge, skills, and information for personal, academic, and professional excellence.

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Library Services Goals / Objectives / Outcomes
2008-2009

Goal #1: Resources: Acquire, develop, organize, and maintain relevant resources to support the College's teaching and learning initiatives.

Core College Initiative:

- Providing students with appropriate education, training, and student services at moderate costs, convenient times, and accessible locations to increase their success in obtaining an Associates Degree at RPCC, transferring to baccalaureate studies, or entering the workforce. (CCI #1)
- Developing responsive, innovative education and training programs that prepare students for immediate employment or transfer to two- and four-year colleges or universities. (CCI #2)
- Making effective use of new and emerging technology to improve teaching and learning in RPCC's classrooms, laboratories, and other learning environments. (CCI #7)

Objectives:

- Continue to acquire relevant collections and resources, including electronic resources, for RPCC students and faculty through independent research and collaboration with faculty.
- Catalog and add 1000 items to the collection.
- Perform an inventory on the entire collection.
- Perform a serials binding job and catalog all resulting bound volumes.

Outcomes:

- Student and faculty satisfaction with Library/Learning Resource collections and services will remain 80% or higher.
- The number of resources, including electronic resources, available to students will increase.
- Items previously unknown to be missing from our collection will be accounted for and, if necessary, replaced.
- Space will be made available in current serials location and older issues will be shelved in their own location and protected from wear.

Assessment Criteria:

- Cataloging statistics
- Acquisition statistics
- Usage statistics
- Student Satisfaction Surveys
- Graduate Follow Up Surveys
- Faculty Needs Assessment Survey
- Community College Survey of Student Engagement (CCSSE)

River Parishes Community College
Library Services Goals / Objectives / Outcomes
2008-2009

Goal #2: Services: Provide a variety of responsive services and instructional opportunities designed to facilitate maximum access to and use of the Library's resources by students and faculty on and off campus, and to encourage student success and information literacy skills.

Core College Initiative:

- Providing students with appropriate education, training, and student services at moderate costs, convenient times, and accessible locations to increase their success in obtaining an Associates Degree at RPCC, transferring to baccalaureate studies, or entering the workforce. (CCI #1)
- Developing responsive, innovative education and training programs that prepare students for immediate employment or transfer to two- and four-year colleges or universities. (CCI #2)

Objectives:

- Continue promoting and providing services to faculty and students including circulation, electronic access to resources, interlibrary loan, orientation and instruction, reserves, workshops, and test proctoring services.
- Offer LISR 1000 one-credit course as a face-to-face and/or independent study course, in addition to the current online course option.
- Continue to update and expand Library Services web page to increase accessibility and resource usage.

Outcomes:

- Student and faculty satisfaction with Library/Library Services and resources will remain 80% or higher.
- Facilitate availability of the LISR course for students.
- The Library web page will be updated and maintained to be more useful to students and faculty.

Assessment Criteria:

- Usage statistics
- Instruction statistics
- In-class instruction surveys
- Availability of LISR 1000
- Student Satisfaction Surveys
- Graduate Follow Up Surveys
- Faculty Needs Assessment Surveys
- Community College Survey of Student Engagement (CCSSE)

River Parishes Community College
Library Services Goals / Objectives / Outcomes
2008-2009

Goal #3: Partnerships: Collaborate with students, faculty, college service units, administration, and statewide and regional consortia, as well as other groups to enhance access and quality of services and resources for the RPCC community, and to support the College's programs and initiatives.

Core College Initiative:

- Strengthening mutually beneficial partnerships with secondary education and universities, business and industry, government agencies, economic development entities, and community-based organizations that expand educational opportunities for current and future students. (CCI #6)

Objectives:

- Continue to develop communication and collaboration with faculty, including adjuncts.
- Library staff will continue to serve on campus, consortium, and professional committees.
- Continue seeking user input and feedback regarding services and resources.
- Continue organizing Student Success Workshops for students in cooperation with faculty.

Outcomes:

- Services will be utilized by faculty and students at all RPCC teaching locations.
- Library Services will be represented on a variety of campus and statewide committees and will contribute to broad campus goals through service.
- Student Success Workshops offered during the academic year.
- Faculty and student satisfaction with Library Services will remain 80% or higher.

Assessment Criteria:

- Usage statistics
- Committee records
- Student Success Workshops statistics and surveys
- Student Satisfaction Surveys
- Graduate Follow Up Surveys
- Faculty Needs Assessment Survey
- Community College Survey of Student Engagement (CCSSE)

River Parishes Community College
Library Services Goals / Objectives / Outcomes
2008-2009

Goal #4: Human Resources and Professional Development: Provide adequate qualified professional and support staff to serve the Library's user community.

Core College Initiative:

- Recruiting and retaining exemplary faculty, staff, and administrators through continuous professional development, and attracting and supporting the professional development and retraining of faculty, staff, and administrators at RPCC. (CCI #8)

Objectives:

- Maintain appropriate staffing levels to accommodate growth in enrollment and expansion of library facilities and services.
- Continue professional development through attendance at relevant conferences, workshops, and specialized training opportunities.

Outcomes:

- Student and faculty perceptions of adequate Library Services staffing levels will remain 80% or higher.
- Employees will remain abreast of current best practices and technologies relevant to RPCC Library Services through participation in conferences, workshops, or other activities to enhance their knowledge and skills as library and information science professionals.

Assessment Criteria:

- Library Staff professional affiliation records
- Library Staff records of attendance for conferences, workshops, etc.
- Student Success Workshops statistics and surveys
- Student Satisfaction Surveys
- Graduate Follow Up Surveys
- Faculty Needs Assessment Survey
- Community College Survey of Student Engagement (CCSSE)

River Parishes Community College
Library Services Goals / Objectives / Outcomes
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Goal #5: Physical Environment and Facilities: Provide facilities, equipment, and technologies that will ensure operational efficiency and respond to the changing needs of users and staff.

Core College Initiative:

- Creating interactions among students, faculty, and staff that stimulate learning. (CCI #3)
- Creating a campus environment that encourages quality learning experiences and that reinforces the value of cultural and economic diversity and mutual respect. (CCI #5)
- Making effective use of new and emerging technology to improve teaching and learning in RPCC's classrooms, laboratories, and other learning environments. (CCI #7)

Objectives:

- Replace all student computers older than five years with new desktops.
- Replace the disabilities-friendly computer with a new CPU, monitor, and updated software.
- Replace student printer with a new model.
- Acquire two LCD monitors for wall display.

Outcomes:

- Access to more current computing technology will be available for students.
- Disabled students will have access to more current software and technology.
- Availability of printing will be improved for students.
- Library Services will more effectively promote services to students.
- Student and faculty satisfaction with facilities and equipment will remain 80% or higher.

Assessment Criteria:

- Usage statistics (gate counts, etc.)
- Analysis of space usage and equipment
- Description of physical environment
- Student Satisfaction Surveys
- Graduate Follow Up Surveys
- Faculty Needs Assessment Survey
- Community College Survey of Student Engagement (CCSSE)